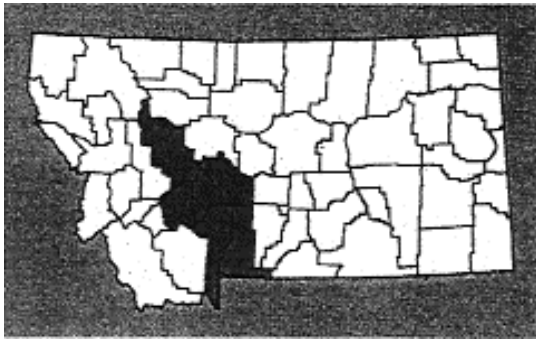


Area IV serves:
Broadwater, Gallatin,
Jefferson, Lewis & Clark
Meagher and Park Counties



Montana
Area IV Agency on Aging
Rocky Mountain Development Council

201 South Main—PO Box 1717
Helena, MT 59624

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Email: caagenes@rmdc.mt.net

Visit our website at:
www.rmdc.net

Aging Services Help Line:
1-800-551-3191

MONTANA

Area IV Agency on Aging

“Helping seniors and families make
choices to preserve their independence
and dignity.”



Help Line:
1-800-551-3191

Services

Information and Assistance

The Information and Assistance staff are the eyes, ears, and heart of Area IV. They are in touch with seniors throughout the six-county area and help senior citizens access the information and services they need to live independently and with dignity. When asked to, they act as advocates to help senior and their families through difficulties that may threaten their well-being.

Assistance with housing, health insurance, in-home services, retirement issues, transportation, meals, and many other needs are addressed by the I&A specialists. Visits to the home are made when necessary.

Long-Term Ombudsman

Ombudsman make regular visits to nursing homes and assisted living homes. They advocate for good care and living conditions. The ombudsman responds to complaints from long-term care residents, then investigates and works to resolve those complaints. Volunteer “friendly visitors” assist the ombudsman by keeping a presence in the homes and becoming a familiar face to residents. The ombudsman provides training, community outreach and education to promote their services.

Case Management Program

This program ensures that Medicaid-eligible people at risk of premature institutionalization receive the services they need to remain in their home of choice. For those who do not qualify for the case management program, appropriate referrals to available services are made so that they are still able to receive support in their homes. the documents.